

FUGU GMBH · 360 PROGRAMME SUPPORT ASSISTANT · 2026

A bot that will tell anyone anything is worse than *no* bot.

Six complete programmes and half of a seventh, sixteen participants each, all asking the same twenty questions: which link is mine, who is still missing from my raters, when does this close. Answering them by hand is a tax on the programme owner. Answering them with an assistant is worse than that tax if the assistant will answer anyone, because the questions are about other named colleagues.

BUILT AND OPERATED BY ME ACROSS THE LIVE 360 PROGRAMMES
TWO ROLES, TWO PATHS, ONE GATE BEFORE EITHER OF THEM

6¹/₂

Programmes it has run across

16

Participants per programme, all asking

20—30

Hours a month returned (est.)

Ask, prove it, *answer*.



01 · ASK

Nothing is answered on arrival.

A question comes in and the assistant does not answer it. First it establishes whether it is talking to a participant or to an organizer, because the two are owed different things.

02 · PROVE IT

Identity first, and no exceptions.

Email checked against the roster, then the password that belongs to that role. Conversation state lives outside the chat, so a refused login cannot be talked around by rephrasing.

03 · ANSWER

From the documents, inside the scope.

Answers are retrieved from the programme's own documents rather than from the model's memory, and a separate guard checks the question is about the programme before the answering agent ever sees it.

The questions stopped reaching *me*.

6¹/₂

Programmes covered

16

Participants per programme

20–30

Hours a month returned (est.)

0

Answers before identity is established

WHY THE GATE IS THE DESIGN
IN A 360 PROGRAMME EVERY ROUTINE QUESTION IS ABOUT A NAMED COLLEAGUE.

- Participants and organizers walk different paths and see different things.
- State is held outside the conversation, so the gate cannot be argued with.
- Retrieval is scoped to the programme's own documents.
- Off-topic questions are turned away before the answering agent is invoked.

The routine questions stop reaching the programme owner, and stop costing attention.

WHAT IT DOES NOT DO

- No answers without a verified identity
- No answering outside the programme

It does not guess who you are, it does not answer from memory, and it does not stray. Each is a line drawn on purpose. The hours figure is my own estimate and is marked as one; a participant getting an answer in seconds rather than at my next free moment is the half nobody counts.

Convenience is the thing you trade away when the data is about other people.